By Regd. Post/Courier/By hand

## **Grievance Redressal Forum** TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Bargarh, Pin-768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 1974(4)

Date: 24.9.2024

**Present:** 

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

	S	ri A.P.Sahu N	Member(	Finance)			<del></del>				
1	Case No.	BRL/587/2	024					,			
			Name & Address			Cons	Consumer No		No.		
2	Complainant/s	Ramesh Kisan S/O-Krushna Kisan At-Jharmunda, Po-Parposi Ps-Laimura Dist-Deogarh-768108  4141-1557-0316					557-0316	8260950851			
3	Respondent/s	S.D.O (Elect),Deogarh  Division D.E.D, TPWODL, Deogarh									
4	Date of Application	28.08.2024									
		1. Agreement/Termination X 2.				2. Billing I	Billing Disputes   √				
	In the matter of-	3. Classification/Reclassification X of Consumers			4. Contrac	-	nand /	/ X			
		5. Disconnection / X 6 Reconnection of Supply			apparat	us of Cons	uipment & umer				
5											
						<u> </u>			X 1 X		
		11. Security Deposit / Interest X 12.				Shifting of Service Connection & equipments					
		Owners	Ownership				i.Voltage Fluctuations				
		15. Others		-X							
6	Section(s) of Electricity Ac										
7	OERC Regulation(s) with 1. OERC Distribution (Conditions of Supply) Code,2019 √										
	Clauses	2. OERC Distribution (Licensee's Standard of Performance)									
		Regulations,2004									
		3. OERC Conduct of Business) Regulations,2004									
		4. Odisha Grid Code (OGC) Regulation, 2006  5. OERC (Terms and Conditions for Determination of Tariff)									
		5. OERC (Terms and Regulations, 2004						ion of 1	ariff		
			tions,200	4							
8	Date(s) of Hearing	6. Others 28.08.2024									
9	Date of Order	24.09	24.09.2024								
10	Order in favour of	Complaina		Respon	den	t	(	Others	1		
11	Details of Compe	etails of Compensation NIL									

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh

**Appeared** 

For the Complainant- Ramesh Kisan

S/O-Krushna Kisan

For the Respondent - SDO(Electrical), Deogarh, TPWODL.



GRF Case No- BRL/587/2024

Ramesh Kisan
S/O-Krushna Kisan
At-Jharmunda, Po-Parposi
Ps-Laimura
Dist-Deogarh
Consumer No-4141-1557-0316
VRS
SDO(Electrical), Deogarh, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)

Grievance Redressal Forum TPWODL, Burla - 768017 Copy to: -

Grievance Redressal Forum TPWODL, Burla - 768017 A.K. Satapathy (President)

President

Grievance Redressal Forum TPWODL, Burla - 768017

1. Ramesh Kisan, S/O-Krushna Kisan, At-Jharmunda, Po-Parposi, Ps-Laimura, Dist-Deogarh.

2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

3. Executive Engineer (Elect.), DED, TPWODL, Deogarh

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017. E-mail: grf.burla@tpwesternodisha.com

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Co	omplaint No. 59 Received No. Consumer No. 4141-1557-0316
(1)	TPWODL, Burla  The name, detail address and telephone no/mobile no. of the complainant with consumer no.
(2)	AT- Tharmunda Po-Parlos; Contact - 8260950851 PS- Laimura Div - Deagart - 368108 The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.
	S.D.O. TPWODL, Deagan
(3)	The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).
	CELLS & LAS SUE ONLY ( ELD BORCHU)
<b>S</b> )	82/100 1
(4)	Relief sought.
(5)	Any interim relief sought, pending final decision.
(6)	Whether the subject matter of the case is pending adjudication in Hon'ble High Court, . Consumer Forum, any other Court or Forum if so, please give details.
(7)	Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
8)	ComplaintNo. allotted by the office of ESO/SDO/FF if any

\* Please add additional sheets if necessary

Place: -Date: -

Ramesh Kiron Signature of the Applicant